



“Perceptive, pragmatic and a deep listener, providing an alternative perspective”

Statement of Purpose:

Creating successful, meaningful and sustainable change, together.

Everyone creates change for themselves and for others.

The greater challenge is to consciously create positive change.

About me:

I passionately believe in the potential of people; the potential to create change and create it successfully. I also see potential being stifled! Sometimes people stifle it in themselves or, worse still, they might diminish it in others – and that’s a tragic waste.

As a Coach my aim is to challenge and stimulate my clients to truly see what’s possible, recognise their capacity to achieve it and make it happen brilliantly for themselves and others.

I look beyond what’s in clear sight, listen for what **isn’t** being said and ask the awkward questions that you and the people around you might not!

I am honest, insightful and challenging with a breadth of experience that I bring to my clients so that they can be the best of themselves – for themselves and those around them.

Outcomes - What you can expect from our coaching partnership

- Clearly identify the change you want to create and why you want that change
- Create that change with awareness and courage
- Realise and release your own potential and that of those around you

Education/certifications

- PostGrad IPM
- Masters in Management Learning (specialising in executive coaching) Lancaster Business School
- Certified ICoach
- Executive Coaching Tools Accreditation
- Third Level Leadership Faculty Member



Mandi Robertson

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Select Client List

- Adult Education Bexley
- B&Q
- Bakkavor
- British Council
- Channel 4
- FatFace
- Four Seasons Healthcare
- Fujitsu
- ICL
- Kingfisher
- Ladbrokes Coral
- M&S
- Manchester Metropolitan University
- MEM Delta
- Mosaic
- NewLook
- Nike UK
- Noble Foods
- Princes Trust
- Radian
- Red Spider
- Sainsbury’s
- Specsavers
- TalkTalk
- Telegraph Media Group
- Wagamama
- Waterstones



Testimonials

Tamara Griffin Head of People – Mosaic Group, Arcadia and Leon - *Mandi has an exceptional ability in any given situation to read the room and tune into the complex dynamics at play with her clients. This allows her to get to the heart of matters very effectively, leading to breakthrough thinking and real behavioural shift. This approach, coupled with her high empathy means she quickly establishes a safe but stretching environment where her clients can do their best thinking.*

Always keeping a balance of what's right for her clients and what's right for the business, Mandi understands and navigates the organisational context to partner with her clients in a powerful way that ensures the right outcomes are achieved for all involved.

She is truly authentic, great fun and supports her clients to achieve profound and lasting change.

Sophie Lafferty Head of Retail - NewLook

Mandi has challenged my ways of thinking, which has enabled me to stretch my influence across several layers of the business. This has supported my personal development and recent promotion. Mandi is a great listener who continually questions and probes my thinking and decision making processes. This has enabled me to grow in confidence with the decisions I make and impacted the leader that I am.

Sarah Maclot Head of Learning and Development – Wagamama

I have worked with Mandi for many years in the capacity of training design, facilitator, trainer + coach.

Mandi is a pleasure to work alongside, a trusted partner who has an infectious positive nature and connects on all levels with the people she comes into contact with. She is a skilled professional who uses her empathetic and curious nature to really get to the root of any given situation and the often complex dynamics that play out to help people to think differently and to be the best version of themselves. She is passionate, thought provoking, extremely knowledgeable in her field and has the ability to create an environment that promotes integrity, trust, high support and high challenge

Mandi is great fun, authentic, very articulate and a real people person